

TELTEC GENERAL TRANSPORT & DUTIES CONDITIONS Ver 1.0 December 11th 2014

Customer : STM, Italy

Teltec Policy :

Teltec s.r.l. is committed to sell DAP for any order > 250€ per line and shipped as **Standard**

A **standard shipment** will be 120h (5 days) if part is available in a Italian warehouse

If a part is not available in one of our Italian warehouse, the shipment will be done by default in **standard** mode, and will be linked on our replenishment lead-time (from a few days to a few weeks depending on supplier)

Any customer that is requesting an immediate delivery or a RUSH delivery from Italy, Europe and overseas will be charged additional freight cost following the matrix below.

Below is the matrix for MOQ & Freight cost

Minimum Orders Amounts

Family	MOQ
Spares OEM /Materials/ FWH	250€ or 350\$ per Equipment line

- In case customer would still pass an order below 250€, Teltec will charge 100€ fees to handle the order or Teltec will invoice 250€ based on customer preference

Freight matrix

Transport Type	Part delivered from local Italian Logistic Hub	Parts delivered from our supplier inventory
Standard <ul style="list-style-type: none"> Valid only for Italian customers 	No cost PO day+5	No cost CAUTION : standard means parts will be shipped with next replenishment order. Lead time may vary from a few days to some weeks depending on OEM/supplier
Priority <ul style="list-style-type: none"> Valid only for Italian customers 	No cost PO day+3	No cost CAUTION : standard means parts will be shipped with next replenishment order. Lead time may vary from a few days to some weeks depending on OEM/supplier
Rush Orders (machine down) <ul style="list-style-type: none"> 1 order = 1 dedicated shipment For any customer PO cut-off time =15:00 	LT : PO day+1 Cost : 75\$ (50€)	LT : 72h average (48h for EU) once part is available from our supplier stock. Part will leave supplier warehouse as soon as available Extra Charge : 350\$/250€ USA & Asia Extra charge : 200\$/150€ Europe
Rush Orders (machine down) <ul style="list-style-type: none"> 1 order = 1 dedicated shipment For any customer PO cut-off time = 15:00 Guarantee delivery Po hour + 4h (Actual average < 4h) 	LT : PO hour+4h Cost : 200\$ (150€)	Rates are valid for small or light parts (<5kg). Larger & heavy parts will be conditions to specific transport quotations
Rush Orders (machine down) <ul style="list-style-type: none"> 1 order = 1 dedicated shipment ON BOARD COURIER (person will travel with the part Word wide) PO cut-off time = 15:00 		LT: PO day+next available flight Part will leave supplier warehouse as soon as available with next available scheduled flight Extra charge : 3800\$ EUROPE Extra Charge : 4400\$ USA Extra Charge: 5400\$ ASIA Max 3kg (from 3,1 kg to 20 kg add 50\$ per kg) Price are indicative; PO will be adjusted to actual carrier cost +10%

NOTE : In case customer would require a special INTERNATIONAL PRIORITY SERVICE / EXPRESS 9-12 (24 to 48h LT), Teltec would add an additional 200\$ for any package < 5kg